

My advice, regarding Paul O' Shea letting agency, a ) Ensure there is a list 6 months termination of contract so that if you are not happy with their services and want to sack them , they do not penalise you heavily. After all, you are not likely to know how bad they are until it is too late. b) Do not let them delegate the work to you, specially if it is full management. c) They have a tendency to manage a property remotely. They rarely visit unless for viewings. They certainly do not familiarise themselves with the lay out etc, of the property .

I instructed Paul O'Shea letting agency last year to fully manage my newly refurbished HMO I signed a contract with them, eventually things developed, tenants moved in.

Very quickly I was bombarded with emails from POS, specially on Monday morning. I got overwhelmed by the realisation that this was not what I thought HMO fully management was. They could not make the smallest of decisions!

One tenant moved out after only a couple of months. Followed by two tenants moving out on the same day! I was very sad to see them going. I wanted to understand the reason.

My relationship with POS became toxic. I was not getting anywhere with them. Their level of arrogance and intimidation was shocking to me. My tenants were leaving and to make things worse POS were blaming me for absolutely everything. To release me from the contract Mr Paul O' Shea charged me £ 824.71

They continued blaming me even during hand over, when they released to us confidential information about a person that was not even my tenant. The feedback I received from the tenants reflected badly on POS.

I did not write a review until Today because I wanted to compare the service provided by my current letting agency.

My current agency is miles better. I no longer pay 12% management fee per room or £ 100 tenancy set up fee, but more importantly my tenants are happier and not leaving after just a couple of months. I am also happier as small decisions are made by them. I can now concentrate in other things. I trully feel I have my life back!