

Subject: 11 Brooks Court (house keys)
Date: Saturday, 13 October 2018 at 6:26:50 PM Singapore Standard Time
From: Matthias Hillner
To: Sophie Healey
CC: Andy Whitehead, Simon Windham

Dear Sophie

You will remember that we previously conversed about the changes made by the current tenant to the front door. In your email dated Tuesday, 12 June 2018, you reassured me that the locks have not been changed. However, I have been informed that the tenant recently claimed that the original keys no longer fit. Could you please verify what is the situation, and revert back to me? Do my keys still work? Or do they not? I would also like to ask how many house keys you currently have. I would appreciate your clarification by Friday, 19/10/2018 at the very latest.

Kind regards
Matthias Hillner