

Subject: RE: 11 Brooks Court

Date: Monday, 23 September 2019 at 5:43:36 PM Singapore Standard Time

From: Simon Windham

To: Matthias Hillner

CC: Andy Whitehead

Dear Matthias,

Thank you for your email.

I again offer that you can view the references in our office, they cannot be forwarded on or taken away due to the data protection and GDPR regulations, you have had ample opportunity despite being based abroad on your visits to the UK to take up this offer.

I have provided you with the date and contact for you to refer to in order to confirm that the employment was checked, as to whether she remains in this job we do not know as we do not undertake subsequent reference checks during or after a tenancy but the points are all correct as per her moving in on the original tenancy date.

Please note that the invoice for our services remains outstanding.

Regards

Simon

From: Matthias Hillner <hillner@virtualtypography.com>

Sent: 18 September 2019 09:00

To: Simon Windham <sw@stevenoates.com>

Subject: Re: 11 Brooks Court

Dear Simon

Without prejudice. Allow me to correct you. The tenancy was accepted on a number of conditions, which include the following:

1. "The tenant will be paying her full 12 months rent in advance" (your email sent on 28 November 2017)
2. "she has a good clear credit file" (your email sent on 28 November 2017)
3. "she was also confirmed in her current employment" (your email sent on 28 November 2017, Tom Jackson's email from 27 November 2017 claims that the tenant was employed as a "Customer service adviser" at Enfield Council)
4. ... and on the condition that "the tenant has passed her references" (as you have claimed in an email sent on 28 November 2017). The references have not been shared despite repeat requests.

Amongst the conditions were other principles such as:

1. "No pets" would be kept on premises (Tom Jackson's email from 27 November 2017)
2. The tenancy would be limited to "Toni Taylor – Children 3 – Charlie 11, Ruby 7, Hollie, 3" (Tom Jackson's email from 27 November 2017)

Would you be so kind and share the documentary evidence confirming that the tenant was employed at the time.

Kind regards

Matthias

From: Simon Windham <sw@stevenoates.com>
Date: Monday, 16 September 2019 at 10:37 PM
To: Matthias Hillner <hillner@virtualtypography.com>
Subject: RE: 11 Brooks Court

Hi Matthias,

The employment was confirmed by Charlotte Chetcuti on the 29th November 2017.

Please remember that the original tenancy was accepted under the agreement that she paid 12 months in advance from the proceeds of her property sale.

With relation to the deposit return I would recommend you speak with the DPS as from the information I have previously been given you only have up to 6 months to process a claim which will expire on the 23rd October.

Regards
Simon

From: Matthias Hillner <hillner@virtualtypography.com>
Sent: 14 September 2019 08:39
To: Simon Windham <sw@stevenoates.com>
Subject: 11 Brooks Court

Dear Simon

I am still awaiting closure on one of the insurance claims filed, however, the case is progressing now, and I should soon be able to finalise the calculations necessary to establish the deposit claim. In the meantime I would like to kindly ask for documentary evidence of the fact that the tenant, Joni T. Taylor, was employed by Enfield Council when she entered the agreement in November 2017.

Kind regards,
Matthias